

Iwaki-Walchem

**EZ Series Electronic Metering Pump Troubleshooting Guide**



**CAUTION:** Before working on the pump, disconnect the power cord, depressurize the discharge tubing and drain or flush any residual liquid from the pump head and valves, using proper chemical handling techniques.

<b>Problem</b>	<b>Possible Cause</b>	<b>Corrective Action</b>
<i>Pump does not start</i>	Faulty wiring	Correct wiring
	Improper voltage	Connect to proper voltage source
	Electronic control unit is damaged	Replace control unit (Contact distributor or factory)
<i>Pump does not prime</i>	Air in suction tubing	Reroute suction tubing to eliminate air trap
	Valve gasket is not installed	Install valve gasket
	Valve set assembly direction is wrong.	Reassemble valve set
	Pump is air locked	Open air vent valve
	Suction or discharge valve is clogged with foreign matter	Disassemble, inspect, clean
	Ball stuck to valve seat	Disassemble, inspect, clean
<i>Output fluctuates</i>	Suction or discharge valve is clogged with foreign matter	Disassemble, inspect, clean
	Air is trapped in pump	Open air vent valve
	Overfeeding	Install injection valve or back pressure valve
	Diaphragm is damaged	Replace diaphragm
<i>Liquid leaks</i>	Fitting or coupling nut is loose	Re-install (see section 2.3/2.4)
	Pump head is loose	Tighten pump head bolts Torque: 19 lb-in (2.16 N-m)
	Diaphragm is damaged	Replace diaphragm
	O-ring or valve gasket missing	Install o-ring or valve gasket